

Abba Oil Ltd.

Wholesale Terms and Conditions

Introduction

These Terms and Conditions constitute the complete agreement between a Distributor/Ministry and Abba Oil. Failure to comply with the provisions of any of the requirements as outlined in these Terms and Conditions may result in the termination of a wholesale business arrangement between a Distributor/Ministry and Abba Oil. Abba Oil Reserves the right to modify any of these documents. It is mandatory that all the Terms and Conditions included herein are strictly adhered to, unless otherwise notified in writing by Abba Oil or its administrative staff.

Abba Oil reserves the right, in its sole discretion, to refuse any application for distributorship.

Orders

Placing Orders: To avoid possible misunderstanding or error, Abba Oil requires that all wholesale orders or requests be submitted online or in writing via fax, mail or e-mail. Requests for phone orders will only be considered if the resources listed above, fax, web, e-mail, or mail are unavailable or for special circumstances, which are determined by Abba Oil and may be subject to a 5% service fee.

Will Call: Orders may be picked up at our showroom at 8850 Windfern, Suite 5, Houston, TX. 77064 between the hours of 9:30am-11:30am and 1:30-3:30pm Mon-Fri, only after the order has been submitted at least 24 hours prior to pick-up (the 24 hour period does not include weekends).

Acceptable Methods of Payment: Payment can be made for all online orders through the use of a major credit card or debit card. We accept Visa, MasterCard or Discover.

Customer Service: Abba Oil maintains a staff of qualified people to help with all Customer Service needs. The Customer Service representatives in our office may be reached at wholesale@abbaoil.com.

Shipping

Charges: Regular shipping charges apply to each wholesale order. The free shipping for online orders is for retail customers only. We may be unable to determine the complete shipping charges prior to packaging and weighing of your order. For international orders, shipments are made via DHL, FedEx or US Post Office, for which Abba Oil can provide quotes to customers for confirmation of desired method of shipping. All rates are subject to change without notice. Abba Oil may require a signature receipt at the time of delivery to guard against theft and lost packages. Any representative of the Distributor

may request the cancellation of this procedure in writing. However, in this case, Abba Oil will not accept responsibility for lost packages.

Incomplete or Damaged Orders: It is the responsibility of the Distributor to verify that an order is complete. Shipping discrepancies must be reported online or in writing, either by mail, fax or e-mail, within three (3) business days of receipt of the order. Failure to do so may result in forfeiture of any reimbursement for missing or damaged items. The Distributor is responsible to verify the condition of all orders and note on delivery record any signs of damaged boxes. Should damage be discovered after delivery is accepted, contact Customer Service immediately. Do not attempt to return any shipment to Abba Oil without first contacting Customer Service for instructions.

Tracking Shipments: Distributor will receive an email confirmation of each order shipped listing date of shipment, method of shipping and tracking number if applicable. Should a Distributor not receive an order within an expected time of delivery (within 2 weeks of order), Abba Customer Service should be notified to request a trace on the shipment. Please provide your name, the date of the order, and any additional order or invoice numbers that have been provided to you. Transport companies consider each package as a separate shipment and multiple packages may not all arrive on the same day.

Back Orders: If Abba Oil is temporarily out of stock on ordered merchandise, your invoice will show that it is out of stock and no charge will be made for that item. Back Orders will not be sent out when item becomes available. It is the responsibility of the Distributor to check back with Abba Oil via email or through the web site for availability of a particular item.

Return Policy: No return will be accepted without prior consent of Abba Oil. A Distributor who is dissatisfied with a first product purchase may request a refund or credit within 14 days after receipt of the product. Upon receipt of a return in good, resellable condition, the full price of the product purchase will be refunded less a 20% restocking fee. After the first product purchase, a Distributor may request a refund or credit within 30 days after receipt of the product. A refund or credit of 80% of the product purchase price, less shipping charges will be given if the product is returned in resellable condition. A 20% restocking fee will be assessed. Shipping expenses are not eligible for refund.

Customer Return Policy: It is the responsibility of each Distributor to refund the purchase price to any unsatisfied customer.

Retail Sales

A Distributor's primary source of business income comes from selling the products at the suggested retail price. The retail profit is the difference between the Retail Price and the Distributor price of the product, less shipping costs.

With the exception of occasional promotional sales, the distributor agrees to market Abba Oil products to the public at the suggested retail price that has been set by Abba Oil for each product. Keeping prices at these reasonable and fair levels protects the market for Abba products, thereby protecting the interests of Abba distributors worldwide and the company itself.

By accepting these Terms and Conditions the distributor agrees not to market Abba Oil products through online auction sites (such as EBay®) or through other “discount” mediums under any conditions. If any distributor chooses to market Abba products in this way, Abba Oil reserves the right to terminate the wholesale business arrangement between that distributor and Abba Oil.

Ethics

Distributors shall not re-label any Abba Oil product, as this is a copyright infringement. Distributors shall not repackage any product for resale.

Distributors must comply with all federal, state and municipal laws relating to Distributor’s businesses or the equivalent in the country in which they reside and must not engage in any unlawful or illegal trade practices or business activity. Distributors shall conduct their businesses in a manner that reflects the highest standards of honesty, integrity and responsibility towards customers, Distributors, Abba Oil and the public; observing the spirit as well as the letter of Abba Oil Terms and Conditions.